# Travis Laborde

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Over 20 years of experience as a software developer.

12 years in managing teams of developers building applications of all types.

Experience in all facets of the software development life cycle.

Passionate about code quality and deployment automation.

Specializing in APIs, Service Bus, and Micro-Services.

Successful experience imposing order onto chaos.

## Primary Skills

# Managing / Mentoring / Training Developers

- Empathy maters and goes both ways.
   I try to manage both "up" and
   "down" so that everyone feels like
   things are going "as they should."
- Motivation matters. With my first management job being at a collection's agency, I know that keeping the team motivated is at least half the battle.
- Code Quality matters. Google can easily show a developer "how" to do something. I can show them "why" one way might be better than another.
- Teaching matters. I am a highly rated speaker and teacher at developer groups and events.
- Planning Matters. Asking the right questions early. Breaking down the work into deliverable pieces.
   Negotiating scope. I have plenty of experience with all of these.

## Software Development

- Back-End APIs and Services mainly using .NET and .NET Core. Some Ruby and Python.
- Front-End mainly web based using HTML, CSS, Javascript, Vue.js/Nuxt, Angular, jQuery, Bootstrap, and Bulma. Some React and Tailwind.
- Hybrid development with ASP.NET, MVC, and Razor Pages.

#### Databases

- Very familiar with SQL Server, Oracle, and Postgres.
- Comfortable with Mongo, Raven, Redis, MySQL, and SQLite.

#### Cloud

- Tons of experience using and managing AWS.
- Hands-on experience with Azure and Google Cloud Platform as well.
- Extremely enthusiastic about container-based deployments (Docker).

# Creating and Administering Automated Build and Deployment Systems

• Is "deployment day" scary? It should not be. A combination of building the software correctly and automating the build and deployment process will do wonders for the morale of everyone involved.

#### Ownership and Responsibility

- Perhaps this comes from my military background. When our team takes on a project, I manage it from start to finish. I take responsibility and I get the project done.
- Having a level head when things go wrong and making sure that the team responds efficiently and effectively can make all the difference.

# Professional Experience

## Finance of America / Upli

(full-time remote)

#### Senior Developer

- Mainly responsible for day-to-day development on features and bugs.
- Focusing on third party api integrations.
- Part-time Scrum Master responsibilities.
- Perform Code Reviews
- Participate in agile ceremonies
- Mainly using C#, ASP.NET Core, WebAPI, MySQL, Azure DevOps, Git, AWS, and Docker.

## Continental Finance Company

October 2020 - March 2021

Wilmington, DE

## Senior Developer

- Responsible for day-to-day development on features and bugs.
- Involving heavy use and management of AWS infrastructure.
- Implemented a new development workflow involving code reviews.
- Implemented new architecture using a Service Bus.
- Implemented Enterprise Logging.
- Modernized outgoing email systems.
- Mainly using C#, ASP.NET Core, WebAPI, SQL Server, Postgres, Azure DevOps, Git, and AWS.
- Used Python and Ruby to implement AWS Lambdas to run recurring tasks implemented as API endpoints in C#.

#### EZLandlordForms

2017 - October 2020

Mullica Hill, NJ (full-time remote)

## Developer and Team Manager

- Responsible for managing a fully remote work force including 5 full time employees, plus contractors and Upworkers.
- Overseeing and assisting in the redevelopment of a 12-year-old monolith into a modern architecture using Service Bus and Micro-Service technology.
- Heavily using and managing an AWS infrastructure.
- Mainly using C#, ASP.NET Core, WebAPI, Oracle, Postgres, Azure DevOps, Git, AWS, and Octopus Deploy.

#### Global Indemnity

2016-2017

Bala Cynwyd, PA

## Architect

- Automated builds and deployments.
- Implemented a Code Review practice.
- Coached the team toward more modern development practices such as SOLID, Unit Testing, Good Naming (not conventions!), and refactoring.
- Hands-on development as needed in a cross-functional team.
- Implemented a Service Bus and a new Enterprise Logging system benefitting all development teams across the company.
- Mainly using C#, ASP.NET MVC, MSMQ, SQL Server, TFS, and Octopus Deploy.

March 2021 - present

# DMi Partners Philadelphia, PA

## Lead Developer

#### Leadership Role

- Managed a team that ranged in size from 3-7 full time developers.
- Interviewed and hired new developers.
- Ran weekly team meetings and "One on One" individual meetings.
- Responsible for developer mentoring and training.
- Established a reliable, predictable development process to produce a worry/hassle free deployment of software.
- Established coding guidelines which were then ingrained via training and enforced by code reviews.
- Performed the initial analysis on all new projects and broke it down into small pieces of work that a developer could accomplish in three days or less.
- Managed the deployment process.

#### Software Development Role

I developed most of the source code for our mission critical applications:

- Developed our most mission critical systems and modules.
- The Service Bus: An MSMQ based messaging system to allow applications to communicate asynchronously.
- Continuous Integration System: Responding to events in the Source Control system, our CI facilitated code reviews and automated deployments.
- Data-Site and Provider System: Just months before Microsoft introduced WebAPI, we went live with our own system that is very similar yet more targeted to our needs.
- **DUDE:** An ASP.NET MVC application that was used by all employees of the company. It was the UI used for managing the company's software and reporting.
- Ticketing / Goal / Project Management system: A web-based UI (in DUDE) for managing projects, tickets, and their relationships and priorities.

Telerx

April 2005 - March 2009

Horsham, PA.

#### Lead Architect, New Technology Group

- High level design, and low-level development of software and processes.
- Classic ASP, VB, VB.NET, C#, and ASP.NET, and Oracle.
- Frequently met with large clients such as Nestle and Kraft.
- Occasionally travelled to meet with business units or clients.

#### J. G. Wentworth

1996 to 2004

Philadelphia, PA

## Director of IT/System Architect/Lead Developer/DBA

- Recruited to build the IT infrastructure and department at this advanced funding organization. I was brought in to replace the third-party technical consultant.
- We built an in-house system, representing an over \$1M investment, enabling us to dominate the industry.
- Annual budget for IT was approximately 600K and we built a call center with over 200 representatives handling leads generated by millions of dollars per month in advertising.
- Intranet (WAIDE Wentworth Advanced Integrated Data Environment) was developed completely in house, using VB/SQL Server/ASP technology, later we migrated it to .NET.

- Hired, trained, and lead a 7-person technical team which included responsibility for departmental direction/full design, installation, engineering, implementation, support, training, administration, and management for:
  - > Software, Databases, Intranet
  - > Business and Call Center Automation
  - > Cost Reduction Programs
  - > Network and Telecom Management
  - > Operations and Helpdesk Management
- Focused on the development and database responsibilities coupled with department wide management.
- Hired a Network Administrator to implement and maintain the enterprise infrastructure.

# Education & Credentials

Louisiana State University - coursework in Computing and Accounting. Learning Tree courses on SQL Server, Oracle, and various development technologies. Attended many training events relating to Call Center Technology, FACS, CTVision, MAS-90, and .NET development.

MCAD.NET certification

Highly rated speaker at Code Camps and User Groups along the East Coast. U.S. Air Force - Active Duty Airman 1985 - 1989.